

Temenuga Bakalska

Curriculum Vitae



"I have gained extensive experience in managing audit and consulting projects for Siemens AG in more than 40 countries across the globe. My in-depth knowledge of auditing frameworks including ITIL, SOX, ISO 27001 and Agile Methodologies as well as Service Delivery Management has brought me to be one of the Siemens Subject Matter experts. At the moment I am Global Manager Protection and Consulting Services and member of the extended Leadership team in the area of Cybersecurity, responsible to drive forward topics like protecting and consulting Siemens and its customers through a holistic end-to-end approach and implementing a Service Management framework. During my work as a Senior Manager and Consultant with PwC, I was nominated and served as a regional security, process and compliance trainer for Europe.

My motto is "If your actions inspire others to dream more, learn more, do more and become more, you are a Leader".

My profile is rounded by my passion for coaching which I regard as one of the most powerful tools to support and encourage others to get results. Boosting diversity and empowering female leaders are my main driver to be part of the "GROW2GLOW" program."

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CAREER PROFILE



Cybersecurity Manager, Siemens AG (Munich, Germany)

April 2018 - Present

- Cybersecurity Service Delivery Management - establishment of processes/ tools framework in accordance with ITIL 4 for Service Management
- Training and Awareness Program/ Initiatives Responsible - development and maintenance of global learning programs and campaigns on Cybersecurity for all Siemens employees. Conduct training sessions tailored to the specific needs of the audience.
- Monitoring of cybersecurity exposure of Siemens and Siemens Vendors
- Cybersecurity KPI Monitoring and Reporting Framework development

IT Service Delivery Manager, Siemens AG (Munich, Germany)

February 2014 - April 2018

- Definition and implementation of support processes and tools for Siemens ED SAP systems
- Rollout of global ITIL oriented process framework;
- Innovation and automation

Manager Information Technology Audit, Siemens AG (Munich, Germany)

April 2011 - February 2014

- Leading Financial System and Process audits within all Siemens Sectors/ Clusters world-wide (Asia, Australia, Americas, Europe);
- Participation in various projects including corporate investigations, process improvements, security strengthening, etc.

Corporate IT Auditor, Siemens AG (Munich, Germany)

June 2009 - April 2011

- Audits of SAP systems worldwide – modules Basis, MM; SD, FI;
- Participation in integrated and compliance audit projects.



Executive Coach

February 2021 - Present

[GROW2GLOW](#) - Siemens coaching initiative for women

MyGrowth Coaching - Business coaching for Siemens employees worldwide
External Coach with Unternehmer TUM, Boston Consulting Group, Speexx, etc.



Senior Associate, PricewaterhouseCoopers (Sofia, Bulgaria)

July 2005 - June 2009

- Business Process Re-engineering
- Internal Controls Optimization;
- ERP Systems Audit and Security Assessment;
- Project and Implementation Assurance;
- Performance Improvement.
- Audit of complex business processes and IT solutions in a number of industries: Public and Banking sector, Telecommunications, Utilities, Pharmaceuticals, Retail, etc. Regional (Southeast Europe) and international trainer for PwC SPA (Systems and Process Assurance) training courses – SPA New Joiners Course, SPA Experienced Hires Course, etc.



Member of the Management Board, ISACA Bulgarian Chapter (Sofia, Bulgaria)

October 2008 - March 2009



Office Manager and Quality Auditor

January 2003 - January 2005

Coordinating office activities; internal audits to other sectors in accordance with ISO 9001 - 2000; monitoring company costs and preparing reports; financial analysis of export; HR; miscellaneous.

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EDUCATION/ QUALIFICATIONS/ SKILLS



EDUCATION

- MS. in Management Information Systems, Sofia University “Saint Kliment Ohridsky” (2003 - 2006)
- BS. in Economics, Sofia University “Saint Kliment Ohridsky” (1999 - 2003)

PROFESSIONAL QUALIFICATIONS/ TRAININGS

- **ICF ACC certified Executive Coach** - Bossert Associates Coaching Academy
As an Executive Coach I am passionate about inspiring people in finding their personal growth and way forward in their career and life.
- **ICF Advanced Certification in Team Coaching (ACTC)**
- **ISACA CISA and CISM** certified
- **2017 Siemens Core Learning Program “Foundation Leadership Program” (FLP)**
- **2012 Siemens Core Learning Program “People and Business Management” (PBM2)**

KEY SKILLS

- Audit/ Internal Control
- Business Consulting
- Risk Management
- Expert in IT based business/security processes as well as operational processes
- Service Delivery/ Management
- Agile Methodologies
- Effective working in different environments and countries; managing big international teams
- Coaching/ mentoring/ active listening/ reflection

LANGUAGE SKILLS

- Bulgarian: mother tongue
- German: fluent (I have dual nationality Bulgarian/ German)
- English: fluent
- Russian: good
- Serbo-Croatian: good
- Thai: intermediate (started January 2014)

ADDITIONAL EXPERIENCE

January 2008 – December 2008

Member of Management Board of Information Systems Audit and Control Association (ISACA) – Sofia Chapter (2008)

January 2004 – January 2007

Sofia University “Saint Kliment Ohridsky”
Assistant at the Faculty of Economics and Business Administration; Major – Mathematical Economics (Leading the Mathematical Economy seminars of students in their 4th year of education).

August 2002 – September 2002

Council of Ministers; Agency for Small and Medium-sized Enterprises – trainee

July 2002 – August 2002

Central Cooperative Bank – trainee